

JOB POSTING

Job Title:	Housing Support Worker	Status:	Casual, On-call
Program:	Mazarine Lodge	Start Date:	ASAP
Location:	New Westminster	Hourly Rate:	\$25.229
Schedule:	Evenings/Overnights/Weekends	Closing Date:	March 30, 2026

The Elizabeth Fry Society of Greater Vancouver (EFry) is a charitable organization that supports women, girls, and children at risk, involved in or affected by the justice system. Our programs work to break the cycle of poverty, addiction, mental illness, homelessness, and crime.

We are recruiting a casual, on-call, Housing Support Worker for Mazarine Lodge. Located in Queensborough, New Westminister, Mazarine Lodge is a 44-unit transitional housing program for high needs women. Support workers provide awake management of the site and ensure the wellbeing of residents. A planned meal service offers two meals (breakfast and dinner) daily. Women live independently and have access to staff for support and case planning.

KEY RESPONSIBILITIES:

- Maintains a warm, safe supportive atmosphere through engaging with housing participants and building rapport and goodwill while overseeing Mazarine Lodge’s day-to-day activities.
- Conducts scheduled interviews, and participant registration for housing units.
- Provides participants with day-to-day support as needed through a harm reduction lens and conducts ongoing monthly client meetings to review their plans and goals for themselves. Provides case management and where necessary, identifies participant challenges and develops intervention plans.
- Maintains daily records of operations and client interaction, as necessary.
- Performs light housekeeping duties ensuring a safe, clean hygienic environment for all.

QUALIFICATIONS:

- Degree or Diploma in related field plus one (1) year recent experience in a similar environment or equivalent combination of education and experience.
- Substance use and mental health experience.
- Knowledge and understanding of women with complex needs and the government services they interact with.
- Understanding of crisis management, risk assessment, overdose response, trauma, gender-informed practice, and case management.
- Excellent communication skills, both written and verbal.
- Valid driver’s license (Class 5) with satisfactory driving record, an asset.
- Ability to lift up to 30 lbs.

MANDATORY JOB REQUIREMENTS:

- **Minimum on-call availability of 7 shifts per week, including evenings, overnight & weekends.**
- Food Safe Level 1.
- Standard First Aid with CPR-C.
- Evidence of COVID-19 vaccination status.
- Evidence of a Tuberculosis Test and compliance with the TB Control Program.
- Doctor's Note of fitness required.
- Satisfactory Criminal Record Review (Vulnerable Sector Search).

EFry is committed to creating an inclusive and equitable environment where all those participating in the organization are valued for their differences. We encourage and welcome applications from all qualified individuals, including applicants from all cultures and backgrounds, racialized communities, indigenous communities, diverse sexual and gender identities, various religious backgrounds, women, and those with disabilities. We are committed to a selection process and work environment that is inclusive and barrier-free. We encourage applicants to self-identify if they wish to do so.

Interested candidates must submit a cover letter and resume to [hiring@efry.com](mailto: hiring@efry.com) with the subject line HSW 26-ML-014.

We thank all applicants for their interest in this opportunity; however, only those selected for an interview will be contacted.