

EXTERNAL

Position : Support Worker Location : Surrey Schedule : varied shifts/round-the-clock Weekends, weekdays, Stat Holidays	Type : Relief Posting # : 2310-RW--210208 Hourly Rate : BCGEU Grid 10 Closing Date : Open Until Filled
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The Elizabeth Fry Society of Greater Vancouver (EFry) is a charitable organization that supports women, girls and children at risk, involved in nor affected by the justice system. Our programs work to break the cycle of poverty, addiction, mental illness, homelessness and crime.

Located in New Westminster, Elizabeth Gurney House is a temporary shelter home for 12 homeless women and their children. Support workers provide awake around the clock support and management of the site for residents providing assistance and support to make plans to address their immediate crisis needs and housing plans. Staff and residents participate in the day-to-day living tasks involved in communal living.

KEY RESPONSIBILITIES:

- Manage the overall functioning of the shelter program and intake and care of the residents
- Provides a psychosocial environment and a therapeutic approach to support residents toward integration and normal functioning in the community
- Record all activities and interactions with residents as part of the ongoing case management
- Assist case planning/manage in the identification of potential problems and reports any difficulties
- Perform light housekeeping duties ensuring quality control for all equipment and maximum cleaning effectiveness

EDUCATION & EXPERIENCE:

- Diploma in human services, addiction and mental health, social work or in any related field
- Minimum one-year previous experience working with children in a residential environment
- Previous direct program delivery experience in the community social services sector with a demonstrated working knowledge of a specific community-based program and related provincial and community support is preferred
- Working knowledge of issues impacting women who experience poverty, trauma and homelessness, addictions and mental illness
- Good working knowledge of legislation and policies related to Social Assistance, Mental Health Act and Child, Family & Community Service Act

SKILL & ABILITIES:

- Excellent communication skills both written and verbal
- Understanding of crisis management, risk assessment, trauma and gender-informed practice
- Proficient in MS word, excel, outlook and data entry

JOB REQUIREMENTS & EXPECTATIONS:

- Food Safe Level 1 and First Aid Certificates, including CPR C required
- Doctor's note of medical fitness required
- Satisfactory Criminal Record Review (Vulnerable Sector Search)
- Valid Class 5 driver's licence required
- Must be able to lift up to 20 lbs.

EFry is an equal opportunity employer and is committed to building a diverse workforce and strongly encourages applicants that represent those we serve. We welcome applicants with non-traditional educational backgrounds and field experience.

Union membership required upon hire.

Interested candidates must submit a cover letter and resume to humanresources@elizabethfry.com

Please note only short listed candidates will be contacted for interview. No phone calls please.