

JOB POSTING

Job Title:	Senior Support Worker	Status:	Full Time
Program:	Mazarine Lodge, New Westminster	Hourly Rate:	\$25.71 – \$29.51
Hours:	40 hours/week – flexibility as required	Posting #:	22-226
Schedule:	Sun – Wed OR Wed – Sat	Closing Date:	December 18, 2022

The Elizabeth Fry Society of Greater Vancouver (EFry) is a charitable organization that supports women, girls, and children at risk, involved in or affected by the justice system. Our programs work to break the cycle of poverty, addiction, mental illness, homelessness, and crime.

We are recruiting for a Full Time, Senior Worker for Mazarine Lodge. Located in Queensborough, New Westminster, Mazarine Lodge is a 44-unit transitional housing program for high needs women. Support workers provide awake management of the site and ensure the wellbeing of residents. A planned meal service offers two meals (breakfast and dinner) daily. Women live independently and have access to staff for support and case planning. The Senior Worker will provide support to the Program Supervisor including reporting, petty cash, monitoring of the facility, client admissions and discharges, and supporting staff team, in addition to front line duties of a Shelter Support Worker. As a Senior Worker you will support clients in achieving and maintaining their goals.

KEY RESPONSIBILITIES:

- Support the overall functioning of Mazarine Lodge including ensuring organizational goals, requirements and accreditation standards are being met.
- Assisting the Program Supervisor to ensure program deliverables are achieved.
- Provide direct supervision of staff, including coaching and feedback.
- Conducts scheduled interviews, and participant registration for housing units.
- Provides participants with day-to-day support as needed through a harm reduction lens and conducts ongoing monthly client meetings to review their plans and goals for themselves. Provides case management and where necessary, identifies participant challenges and develops intervention plans.
- Maintains daily records of operations and client interaction, as necessary.
- Performs light housekeeping duties ensuring a safe, clean hygienic environment for all.

QUALIFICATIONS:

- Degree or Diploma in related field plus five (5) years recent experience as a front-line worker or equivalent combination of education and experience.
- One (1) year supervisory experience.
- Must have knowledge of homelessness, women's mental health issues, substance use and addiction issues, community resources and issues related to poverty.
- Good working knowledge of legislation and policies related to Social Assistance & Mental Health Act.
- Knowledge and understanding of women with complex needs and the government services they interact with.

- Understanding of crisis management, risk assessment, overdose response, trauma, gender-informed practice, and case management.
- Proficient in MS word, excel, outlook and data entry.
- Excellent communication skills both written and verbal.
- Ability to lift up to 30 lbs.

MANDATORY JOB REQUIREMENTS:

- Food Safe Level 1.
- Standard First Aid with CPR-C.
- Evidence of COVID-19 vaccination status.
- Evidence of a Tuberculosis Test and compliance with the TB Control Program.
- Doctor's Note of fitness required.
- Satisfactory Criminal Record Review (Vulnerable Sector Search).

EFry is an equal opportunity employer and is committed to building a diverse workforce and strongly encourages applicants that represent those we serve. We welcome applicants with non-traditional educational backgrounds and field experience.

Interested candidates must submit a cover letter and resume to hr@efry.com by no later than December 18, 2022, with the subject line Senior Worker 22-226.

We thank all applicants for their interest in this opportunity; however, only those selected for an interview will be contacted.