

JOB POSTING

Job Title: Youth Outreach Worker Status: Part-Time

Location: Rosewood - Surrey Start Date: ASAP

Hours: 35 hours/week Posting #: 25-SH-003

Schedule: Monday - Friday, 8:30am - 4:00pm Hourly Rate: \$30.99 - \$32.99

Closing Date: Until filled

About the Organization

The Elizabeth Fry Society of Greater Vancouver (EFry) is a non-profit organization that supports women, girls, and children at risk, involved in, or affected by the justice system. Our more than 30 programs across Metro Vancouver and Vancouver Island work to break the cycle of poverty, addiction, mental illness, homelessness and crime.

Position Overview

We are currently recruiting for TWO Part Time, Youth Outreach Workers to join our SHINE Program, who will provide wrap-around services to supporting the well-being of children, youth, and young women by providing assessments, case planning coordination, community engagement, access to services, and family strengthening support that encourages resilience.

Key Responsibilities:

- Assists clients to navigate barriers preventing access to services and entitlements
- Supports young people and their families with relationship strengthening support.
- Provides intake assessments, develops individualized support plans for clients
- Arranges and supports individual and group recreational activities (i.e. out of school program) for children and youth.
- Provides referrals to additional community services
- Provides navigational support by assisting clients and their families to access relevant resources and services.
- Provides mentorship support to encourage the resilience of children, youth and young adults.
- Provides educational information to parents that will support clients' service plan.
- Provides transportation to program participants that aligns with client's service plans.
- Supports Surrey's Children and Youth At-Risk Table ("CHART"), if required.
- Tracks client progress on Client Management Systems and completes all required reports including daily logs and incident reports.
- Liaises with community professionals and represents EFry in a positive way.
- Refers clients to relevant community resources
- Identifies social, economic, recreational and educational services in the community that will meet clients' needs. Maintains liaison with other agencies, professionals, government officials and the community.



- Solves problem through situations and seek assistance when necessary.
- Promotes awareness on the issue of the exploitation of children and youth, and young women by organizing community workshops.
- Increases community awareness and learning opportunities that are related to intimidating partner violence.
- Performs other related duties as required.

Qualifications:

- BA in social work, criminology, child and youth care, or a diploma in a related field plus 5 years of experience working with high-risk youth.
- Strong understanding of working with vulnerable populations (i.e. young people with government care, youth involved in the justice system, gang entrenched youth, etc.).
- Previous experience in supporting a situation table for children and youth.
- Knowledge of mental health issues, poverty, homelessness, addictions issues, child protection issues, and issues related to the landlord tenants act.
- Excellent interpersonal behavior and communication skills.
- Good organization, time and general management skills. Punctuality and accurate record keeping is essential.
- Well-developed written and verbal communication skills
- Good logistical problem-solving skills
- Strong technical skills including data and case management systems (specifically Nucleus), word processing, email and spreadsheets
- Ability to function as a team member and also to work independently.
- Ability to quickly develop a report with children, youth, young adults, and their family.
- Ability to diffuse situations and follow all policies and procedures as outlined in the camp manual.

Additional Information: This position is required to work within the community. The fact that clients may be potentially aggressive and have problems with behaviour management is an ongoing dimension of this position. Occasionally, depending on the needs of the clients, the Service Navigator may work outside normal office hours.

Mandatory Job Requirements:

- Food Safe Level 1.
- Standard First Aid with CPR-C.
- Evidence of COVID-19 vaccination status.
- Immunization Record
- Evidence of a Tuberculosis Test and compliance with the TB Control Program.
- Doctor's Note of fitness required.
- Satisfactory Criminal Record Review (Vulnerable Sector Search)
- Valid driver's license (Class 5) with satisfactory driving record.

Benefits

We understand the importance of employee wellbeing and are committed to providing a supportive work environment. In addition to meaningful work, we offer:



- Competitive compensation
- Medical Health Benefits (Life, Health, and Dental Insurance)
- Continuous training and professional development opportunities
- Staff events

How to Apply

To apply for this position, please submit a cover letter and resume to hiring@efry.com by no later than February 10, 2025, with the subject line 25-SH-003.

EFry is an equal opportunity employer and is committed to creating an inclusive and equitable environment where all those participating in the organization are valued for their differences. We encourage and welcome applications from all qualified individuals, including applicants from all cultures and backgrounds, racialized communities, Indigenous communities, diverse sexual and gender identities, various religious backgrounds, women, and those with disabilities. We are committed to a selection process and work environment that is inclusive and barrier-free. We encourage applicants to self-identify if they wish to do so.

We thank all applicants for their interest in this opportunity; however, only those selected for an interview will be contacted.

