Elizabeth Fry Society of Greater Vancouver

JOB POSTING

Job Title:	**Residential Support Worker**	**Status:**	**Casual**
Program:	**Rosewood, Surrey**	**Hourly Rate:**	**$25.95**
Schedule:	**Varied Shifts**	**Posting #:**	**26-RS-042**
	Evenings/Overnights/Weekends	**Closing Date:**	**August 20, 2026**

The Elizabeth Fry Society of Greater Vancouver (EFry) is a charitable organization that supports women, girls, and children at risk, involved in or affected by the justice system. Our programs work to break the cycle of poverty, addiction, mental illness, homelessness, and crime.

We are recruiting a casual, on-call, Shelter Support Worker for our Rosewood program. Located in Surrey, Rosewood is a 40-room shelter for women and their children. Shelter Support Workers provide awake around the clock support and management of the day-to-day operations of communal living by providing assistance and support to make plans to address their immediate crisis needs and housing plans. Staff provide women with service navigation and community linkages to address their identified needs.

KEY RESPONSIBILITIES:

- Support the overall functioning of the shelter program and intake and care of the residents.
- Navigates clients to various forms of housing such as interim housing, shared housing, and permanent housing placements.
- Refers clients to agencies and programs that will assist with safe and stable housing, when appropriate.
- Develops and implements an individual housing plan for the client.
- Follows-up with the client weekly to ensure they are making progress towards their housing placement goals.
- Connects clients to community resources that will support the goal of permanent housing acquisition.
- Provides information and instruction to participants regarding how to complete a housing application, housing search, tenant rights and responsibilities, including observation of rental agreement rules.

QUALIFICATIONS:

- Diploma in related field plus one (1) year recent experience in a similar environment or equivalent combination of education and experience.
- Must have knowledge of homelessness, women's mental health issues, substance use and addiction issues, community resources and issues related to poverty.
- Good working knowledge of legislation and policies related to Social Assistance & Mental Health Act.
- Knowledge and understanding of women with complex needs and the government services they interact with.

- Understanding of crisis management, risk assessment, overdose response, trauma, gender-informed practice, and case management.
- Proficient in MS word, excel, outlook and data entry.
- Excellent communication skills both written and verbal.
- Ability to lift up to 30 lbs.

MANDATORY JOB REQUIREMENTS:

- **Minimum on-call availability of 7 shifts per week, including evenings, overnight & weekends.**
- Food Safe Level 1.
- Standard First Aid with CPR-C.
- Evidence of a Tuberculosis Test and compliance with the TB Control Program.
- Doctor's Note of fitness required.
- Satisfactory Criminal Record Review (Vulnerable Sector Search).
- This position requires union membership.

Benefits:

- Flexible scheduling with opportunities to choose shifts that fit your availability
- Opportunity to gain experience across a variety of programs and services, where qualifications are met
- Paid training and orientation to support your success in the role
- Opportunity to build seniority and transition into future permanent or regular positions

EFry is committed to creating an inclusive and equitable environment where all those participating in the organization are valued for their differences. We encourage and welcome applications from all qualified individuals, including applicants from all cultures and backgrounds, racialized communities, indigenous communities, diverse sexual and gender identities, various religious backgrounds, women, and those with disabilities. We are committed to a selection process and work environment that is inclusive and barrier-free. We encourage applicants to self-identify if they wish to do so.

Interested candidates must submit a cover letter and resume to hiring@efry.com with the subject line **26-RS-042 no Later than August 20, 2026**.

We thank all applicants for their interest in this opportunity; however, only those selected for an interview will be contacted.