Elizabeth Fry Society of Greater Vancouver

JOB POSTING

Job Title: Overnight Residential Support Worker
Program: Ellendale & Cradle
Location: Surrey
Hours: 39.50 hours/week (Line I)
Schedule: Tuesday 10pm – 8am
Wednesday 10pm – 8am
Thursday 10:30pm – 8am
Friday 10:30pm – 8:30am

Status: Full -Time
Start Date: ASAP
Hourly Rate: $27.11
Posting #: 26-LIZ-113
Closing Date: October 26, 2026

The Elizabeth Fry Society of Greater Vancouver (EFry) is a charitable organization that supports women, girls, and children at risk, involved in or affected by the justice system. Our programs work to break the cycle of poverty, addiction, mental illness, homelessness, and crime.

We are recruiting a, Residential Support Worker for Ellendale & Cradle. Located in Surrey, Ellendale and Cradle workers support women with substance use issues to live in a communal full-time live-in structured stabilization and transitional living residence in Surrey. Support workers are responsible for case planning, group facilitation, linkage with community resources, transition planning, and the day-to-day running of the facility. The program has two streams comprised of up to 10 women who may reside for 3-5 months; and 12 expectant and new mothers and babies who may reside for up to eight months.

KEY RESPONSIBILITIES:

- Model positive, healthy behaviors and build rapport with clients, supporting them as they practice setting boundaries, effective communication skills, conflict resolution, and contribute to a safe, respectful environment.
- Monitor the program and clients to ensure a welcoming, safe, supportive environment that meets all Community Care Licensing Standards.
- Document and maintain accurate records of clients, program, and case planning activities.
- Facilitate bio-psycho-social activities and educational groups.

QUALIFICATIONS:

- Diploma in Social Services/Substance Use with an accredited educational institution.
- Minimum of one (1) experience providing groups and individual support within a bed-based substance use program setting.
- Understanding of cultural safety and trauma-informed practice.
- Experience working in a licensed facility is an asset.
- Excellent communication skills both written and verbal.
- Valid driver's license (Class 5) with satisfactory driving record, an asset.
- Ability to lift up to 30 lbs.

MANDATORY JOB REQUIREMENTS:

- Food Safe Level 1.
- Standard First Aid with CPR-C.
- Evidence of a Tuberculin Skin Test (TST) in compliance with the TB Control Program.
- Doctor's Note of fitness required.
- Satisfactory Criminal Record Review (Vulnerable Sector Search).
- This position requires union membership.

Benefits:

- Opportunities to connect and engage through Society events and activities
- Access to a supportive Employee Assistance Program (EAP)
- Comprehensive extended health and dental coverage including vision care for you and your family
- Paid time-off to support rest, balance, and wellbeing.

EFry is committed to creating an inclusive and equitable environment where all those participating in the organization are valued for their differences. We encourage and welcome applications from all qualified individuals, including applicants from all cultures and backgrounds, racialized communities, indigenous communities, diverse sexual and gender identities, various religious backgrounds, women, and those with disabilities. We are committed to a selection process and work environment that is inclusive and barrier-free. We encourage applicants to self-identify if they wish to do so.

Interested candidates must submit a cover letter and resume to hiring@efry.com by no later than October 26, 2026, with the subject line 26-LIZ-113.

We thank all applicants for their interest in this opportunity; however, only those selected for an interview will be contacted.